



### **Satisfaction Index Survey**

(5-1 scoring, 5 = highly satisfied, 1= not satisfied)

**Score**

1. Was it easy to schedule a convenient appointment?
2. Were you greeted in a prompt friendly manner?
3. Was the dentist and/or hygienist sensitive to your needs?
4. Was your waiting time in the reception area reasonable?
5. Was your treatment explained to your satisfaction?
6. How would you rate the cleanliness of the dental facility?
7. Was your dental treatment completed to your satisfaction?
8. How would you rate your overall experience?

**Yes/No Answers**

**Answer**

9. Would you return to our dental practice for future treatment?
10. Would you refer a friend to our dental office in the future?

**Comments**